

# NOTICE OF NONDISCRIMINATION POLICY

Roswell Park Cessation Services complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Roswell Park Cessation Services does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Roswell Park Cessation Services:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as: -
  - Qualified sign language interpreters -
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services contact **1-877-500-2393** TTY/TDD: **711**.

If you believe that Roswell Park Cessation Services has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with Roswell Park Cessation Services, Roswell Park Cancer Institute, Elm and Carlton Streets, Buffalo NY 14263, or call 1-877-500-2363 (Dial 711 for TTY/TDD services.) You can file a grievance in person, by mail or by phone. If you need help filing a grievance, Roswell Park Cessation Services's is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office of Civil Rights electronically through the Office of Civil Rights Complaint Portal, available at [ocrportal.hhs.gov/ocr/portal/lobby.jsf](https://ocrportal.hhs.gov/ocr/portal/lobby.jsf) or by mail or phone at **U.S. Department of Health and Human Services, 200 Independence Avenue SW, Room 509F, HHH Building, Washington, DC 20201; 1-800-368-1019**, (dial 1-800-537-7697 for TTY services).

Complaint forms are available at [hhs.gov/ocr/office/file/index.html](https://hhs.gov/ocr/office/file/index.html).

## Getting Help in a Language Other than English

ATTENTION: If you speak other languages, language assistance services, free of charge, are available to you. Call **1-877-500-2393**(TTY/TDD: 711).

### **Español (Spanish)**

ATENCIÓN: Si usted habla español, tiene a su disposición, gratis, servicios de ayuda para idiomas. Llame al **1-877-500-2393**(TTY/TDD: 711).

### **中文 (Traditional Chinese)**

注意: 如果您講中文, 我們免費提供相關的語言協助服務。請致電**1-877-500-2393**(TTY/TDD: 711)。

### **Русский (Russian)**

ВНИМАНИЕ! Если Вы говорите на русском языке, Вам доступны бесплатные услуги переводчика. Звоните по тел. **1-877-500-2393**(служба текстового телефона, TTY/TDD: 711).

### **Kreyòl Ayisyen (Haitian Creole)**

ATANSYON: Si ou pale Kreyòl Ayisyen, gen sèvis èd nan lang gratis ki disponib pou ou. Rele nimewo **1-877-500-2393**(TTY/TDD: 711).

### **한국어 (Korean)**

주의: 귀하가 한국어를 사용하는 경우, 귀하에게 언어 지원 서비스가 무료로 제공됩니다. **1-877-500-2393**(TTY/TDD: 711)로 전화하십시오.

### **Italiano (Italian)**

ATTENZIONE: Sono disponibili servizi gratuiti di assistenza linguistica in italiano. Chiamare il numero **1-877-500-2393**(TTY/TDD: 711).

### **שידיא (Yiddish)**

רײַא ראפ ןעמוקאב וצ אד ןעניי, זיירפ ןייק ןהא, סעסיװרעס ףליה ךארפּש, שײדיא טדער ריא ביװא גנוטא. **1-877-500-2393**(TTY/TDD: 711).

### **বাংলা (Bengali)**

দৃষ্টি আকর্ষণ করছি: আপনি যদি বাংলাভাষী হন, আপনার জন্য বিনামূল্যে ভাষা সংক্রান্ত পরিষেবার ব্যবস্থা থাকবে। **1-877-500-2393**নম্বরে (TTY/TDD: 711) ফোন করুন।

### **Polski (Polish)**

UWAGA: Dla osób mówiących po polsku dostępna jest bezpłatna pomoc językowa. Proszę zadzwonić pod numer **1-877-500-2393**(TTY/TDD: 711).

### **ةىبرعلا (ARABIC)**

برجى الانتباه: إذا كنت تتكلم اللغة العربية، تتوفر لكيرجى الانتباه: إذا كنت تتكلم اللغة العربية، تتوفر لك خدمات المساعدة اللغوية مجاناً، اتصل بالرقم **1-877-500-2393** أو **2393-500-877-1** إذا كنت تتكلم اللغة العربية، تتوفر لك خدمات المساعدة اللغوية مجاناً، اتصل بالرقم **1-877-500-2393** (TTY/TDD: 711).

### **Français (French)**

ATTENTION : si vous parlez français, une assistance d'interprétation gratuite est à votre disposition. Veuillez composer le **1-877-500-2393**(Sourds et malentendants : 711).

### **ودرا (Urdu)**

تفم، تامدخ ىک ددم قلع عتم ےس نابز ےىل ےک پآ، وت ىى ےت لوب ودرآ پآ رگا: ىىد ىوت ىى. لاک رپ (711: ىى ىى ىى ىى ىى ىى) **1-877-500-2393**. ىى ىى ىى ىى ىى ىى.

### **Tagalog (Tagalog)**

NANANAWAGAN NG PANSIN: Kung nagsasalita ka ng Tagalog, mayroon kang magagamit na mga serbisyo para sa tulong sa wika nang walang bayad. Tawagan ang **1-877-500-2393**(TTY/TDD: 711).

### **Ελληνικά (Greek)**

ΠΡΟΣΟΧΗ: Εάν μιλάτε Ελληνικά, διατίθενται για σας υπηρεσίες γλωσσικής βοήθειας, δωρεάν. Καλέστε **1-877-500-2393**(για άτομα με προβλήματα ακοής/TTY/TDD: 711).

### **Shqip (Albanian)**

VINI RE: Nëse flisni Shqip, shërbimi i asistencës për gjuhën do të jetë në dispozicionin tuaj, pa pagesë. Telefononi **1-877-500-2393**(Shërbimi i teletekstit TTY/TDD: 711).